



Policy for lost medication

This policy aims to ensure patient safety and compliance while addressing lost medication responsibly and consistently.

Reporting Lost Medication

1. Patients must notify their healthcare provider or pharmacy as soon as they realise medication is lost.
2. Provide the following details:
 - Medication name and dosage
 - Date of last refill or prescription
 - Circumstances of the loss (e.g., theft, misplacement, etc.)

Replacement Guidelines

1. Controlled Substances

Replacement for controlled medications is typically limited due to regulatory guidelines. Replacements may only occur if:

- Proper documentation (e.g., police report for theft) is provided.
- The patient has not exceeded maximum issue limits.

2. Non-controlled medications

Replacement may be agreed, depending on medication compliance and availability of product.

Documentation Requirements

- Patients will be required to sign a 'lost medication acknowledgement' form.
- Provide supporting evidence such as a police report for theft.

This policy ensures fairness, compliance, and patient safety while reducing the likelihood of medication misuse or diversion.